## Mandatory Update

### Java Runtime Update

#### Internet Explorer Add On Settings

Note: This document provides specific instructions for 4 updates however, you may only require 1 or 2 of the updates outlined in this document. Therefore, review the table below carefully to determine the update(s) you require.

### What update do you need?

» Find the scenario in Column A that applies to you.
» Column B indicates the update required.
» Column C indicates the location of the instructions for the update within this document.

<table>
<thead>
<tr>
<th>Column A</th>
<th>Column B</th>
<th>Proceed to Page #</th>
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</thead>
<tbody>
<tr>
<td>If you are running Windows 7 and do not have Java 1.5 or higher on your machine and...</td>
<td></td>
<td></td>
</tr>
<tr>
<td>» You cannot access, run and complete your assigned training in the Learning Management System (LMS).</td>
<td>Update 1</td>
<td>2</td>
</tr>
<tr>
<td>If you are running Windows XP and do not have Java 1.5 or higher on your machine and...</td>
<td></td>
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<tr>
<td>» You cannot access, run and complete your assigned training in the LMS.</td>
<td>Update 2</td>
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<tr>
<td>If you have Internet Explorer 8 and...</td>
<td></td>
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<tr>
<td>» You have completed update 1 or 2 above or you already have Java 1.5 or higher on your machine.</td>
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<tr>
<td>» You cannot access, run and complete your assigned training in the LMS.</td>
<td>Update 3</td>
<td>4</td>
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<td>If you have Internet Explorer 7 and...</td>
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<td>» You cannot access, run and complete your assigned training in LMS.</td>
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</table>

» To find out which version of Internet Explorer you're using, follow the steps below:
1. Open Internet Explorer
2. Press ALT+H, and then click About Internet Explorer.

» To find out which version of Java you're using, follow the steps below:
1. Click Start > Control Panel
2. Double click on the Java icon
3. On the General Tab, select “About”
4. Verify your build is 1.5.0 or higher

⚠️ If you are unable to complete this procedure, please contact SOLV.
**Update 1**

1. Click **Start**

2. Select **Control Panel**

3. Select **Run Advertised Programs** icon

4. Double click **Java (TM) Update** to begin the installation

5. Please wait while Java installs on your machine.
   - Installation progress will display in a dialog box (image right)

6. When the dialog listed above has disappeared, the installation of Java is complete.

7. Restart your computer.

**Note:** UPDATE 1 only applies only if you are running Windows 7 and do not have Java 1.5 or higher on your machine and you cannot access, run and complete your assigned training in the Learning Management System (LMS).

If you are unable to complete this procedure, please contact SOLV.
# Update 2

1. **Click Start**

2. **Select SOLV > BHI Software Catalog**

3. **Select Java 2 Runtime**
   - Click ![Link](image) to begin the installation

4. **Please wait while Java installs on your machine.**
   - Installation progress will display in a dialog box (image right)

5. **When the dialog box disappears, please confirm the installation of Java is complete by checking your software catalog.** If the installation was successful you will notice the following:
   - Green Check Mark to the left of the name of the program
   - **Installed** below the name of the program

6. **Restart your computer.**

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Note: **UPDATE 2 only applies only if you are running Windows XP and you do not have Java 1.5 or higher on your machine and you cannot access, run and complete your assigned training in the LMS and you cannot complete UPDATE 1.**

If you are unable to complete this procedure, please contact SOLV.
Update 3

**Internet Explorer 8: Change Manage Add-On Settings**

1. Open Internet Explorer 8
2. Go to Tools
3. Select Internet Options > Programs
4. Select Manage add-ons

5. Scroll down to Java (TM) Plug-In
6. Change the status of all Java add-ons to Enabled
   - Select the add-on name ★ ★
   - Click Enable ★
   - Repeat for all Java programs
   - Click Close ★
7. Restart Internet Explorer 8

Upon completion of this procedure, you may access and complete your assigned training in the LMS.

⚠️ If you are unable to complete this procedure, please contact SOLV.
Note: UPDATE 4 only applies only if you have Internet Explorer 7 and you have completed UPDATE 1 or UPDATE 2 or you already have Java 1.5 or higher on your machine and you cannot access, run and complete your assigned training in the LMS.

### Update 4  
**Internet Explorer 7: Change Manage Add-On Settings**

1. Open **Internet Explorer 7**
2. Go to **Tools**
3. Select **Internet Options > Programs**
4. Select **Manage add-ons**
5. Select **Show Manage add-ons that have been used by IE**
6. Scroll down to **Java (TM) Plug-In**
7. Change the status of all Java programs to **Enabled**
   - Select and Enable (under settings) each JAVA add-on (Java Plug In, SSVHelper Class, Java Console)
8. Select **OK**
9. Restart **Internet Explorer 7**

**Upon completion of this procedure, you may access and complete your assigned training in the LMS.**

⚠️ If you are unable to complete this procedure, please contact SOLV.